smaller classes BIG DIFFERENCE

November 9 & 10, 2026

Town Halls

ETFO FEEO

LUMI

Guide for Participants

The following pages will explain the basic features of the Lumi online platform with Zoom integration.

You will be able to participate in the meeting and view documents.

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REQUIREMENTS TO ACCESS THE MEETING



A good internet connection is required (preferably wired).



A computer with the latest version of Chrome, Edge, Firefox or Safari is recommended for the best viewing experience.

Internet Explorer is not supported.



If not built into your device, you will need a microphone and speakers.



You will need your authentication details received via email from no-reply@mail.assembly-voting.com.

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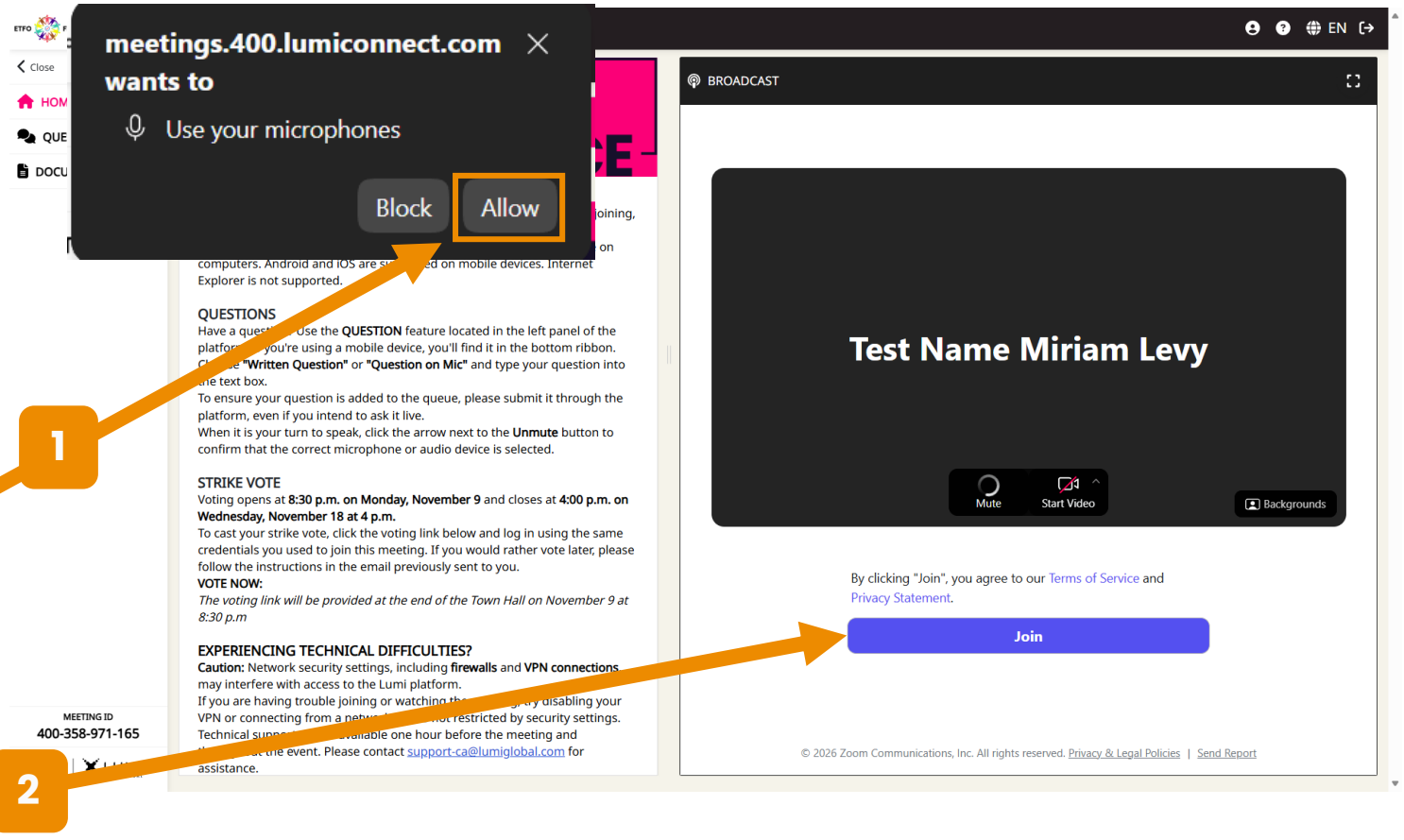
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CONNECTING TO THE MEETING

Click on the link you received, via email, on the day of the Town Hall.
Enter your ETFO ID and password found in that email.

Once logged in, your browser will request permission to access your microphone and camera. These permissions are required to be able to ask live questions. Click **Allow.**

After you've clicked **Allow**, you will be able to test your microphone and camera. Click **Join** in the Zoom panel once setup.



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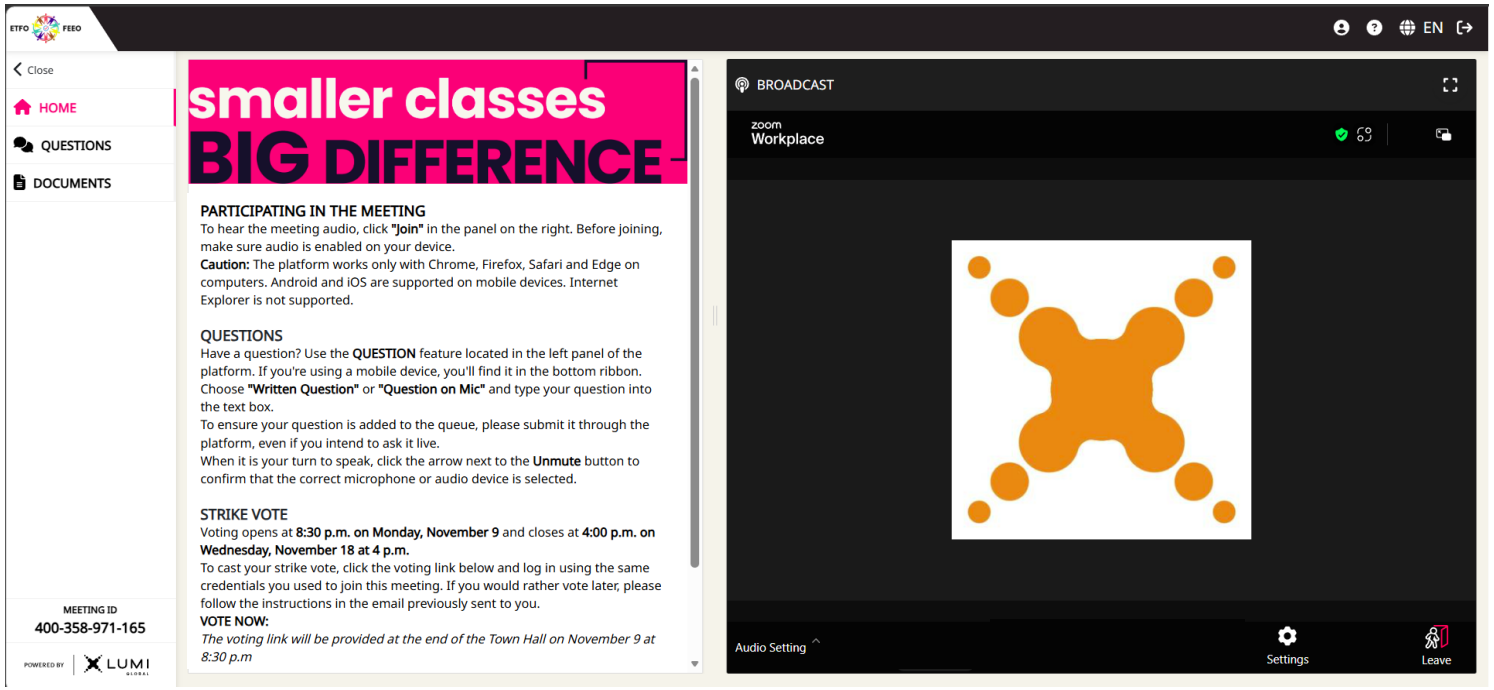
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CONNECTING TO THE MEETING

The Zoom meeting will open 30 minutes before the start of the meeting. Please standby until we let you in.

You should then hear background music and see a holding slide.

On the left side of the platform, you will be able to view the meeting documents.



Connection issues?
Contact us at **support-ca@lumiglobal.com**

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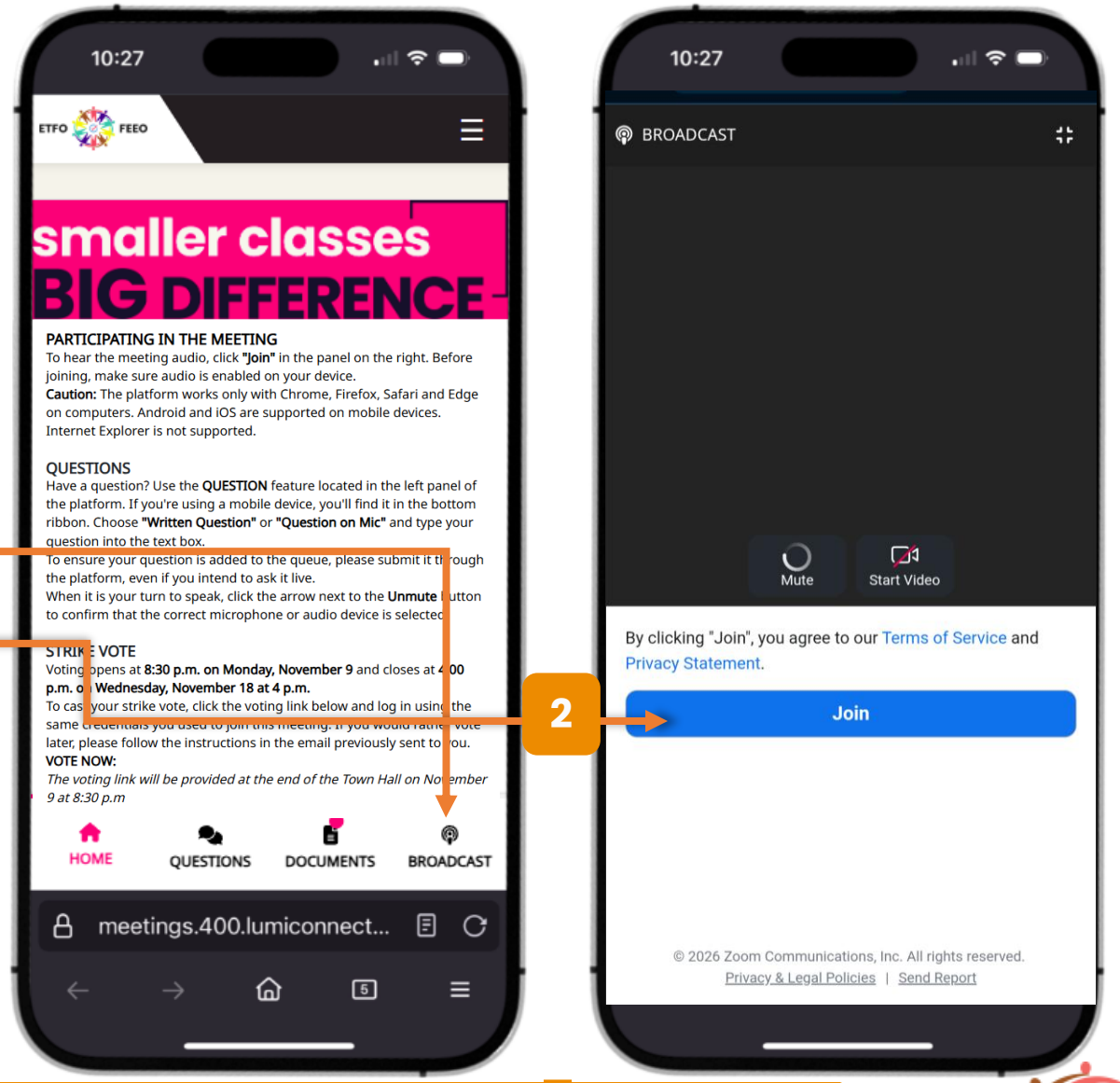
CONNECTING TO THE MEETING with a mobile device

The Zoom meeting will open 30 minutes before the start of the meeting. Please standby until we let you in.

Once the meeting is open, click the Broadcast icon on the bottom tray, then select **Join**

You should then hear background music and see a holding slide.

On the bottom tray, click on the icon to ask a question, view the documents or view the broadcast.



Connection issues?
Contact us at **support-ca@lumiglobal.com**

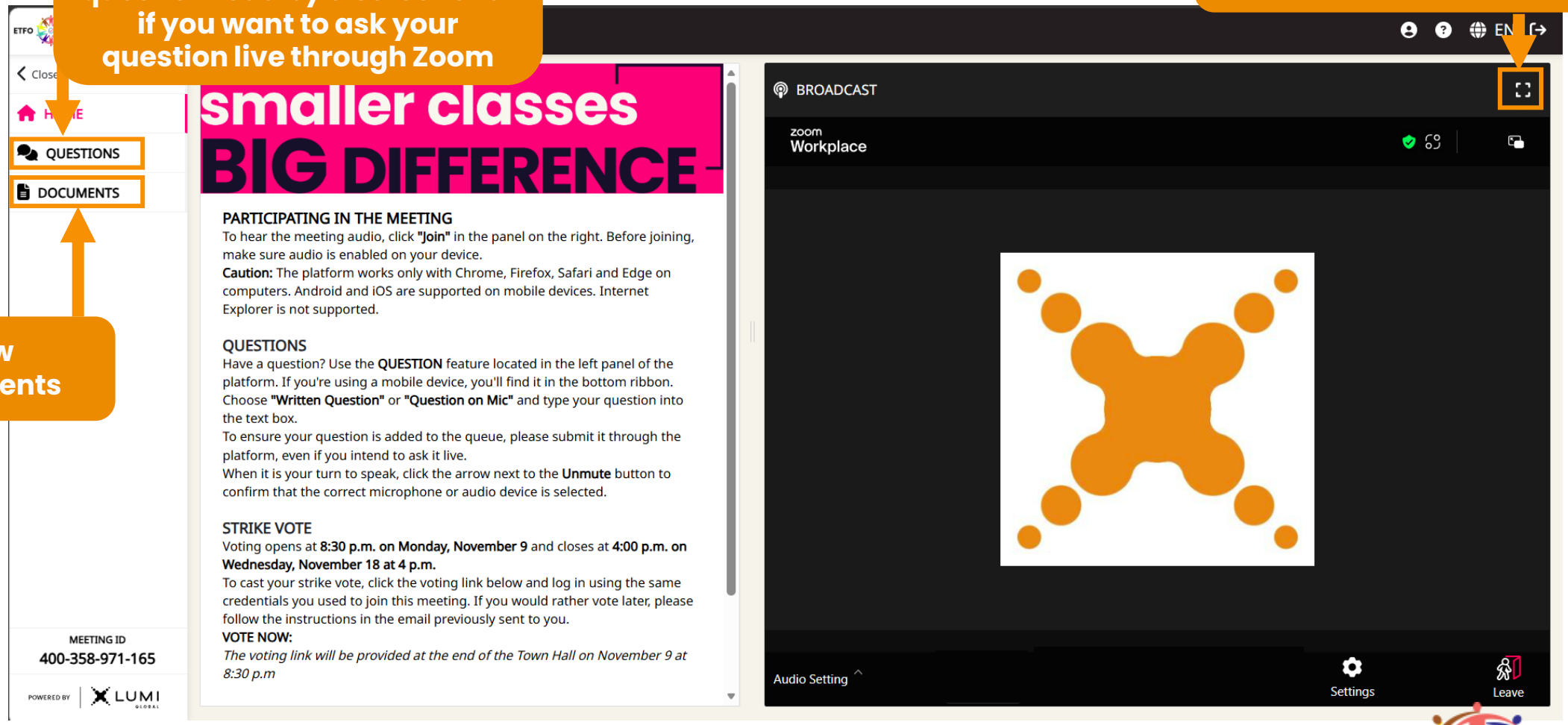
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PLATFORM FEATURES

Submit questions: select whether you want your question read by a screener or if you want to ask your question live through Zoom

Change the Zoom meeting to full-screen

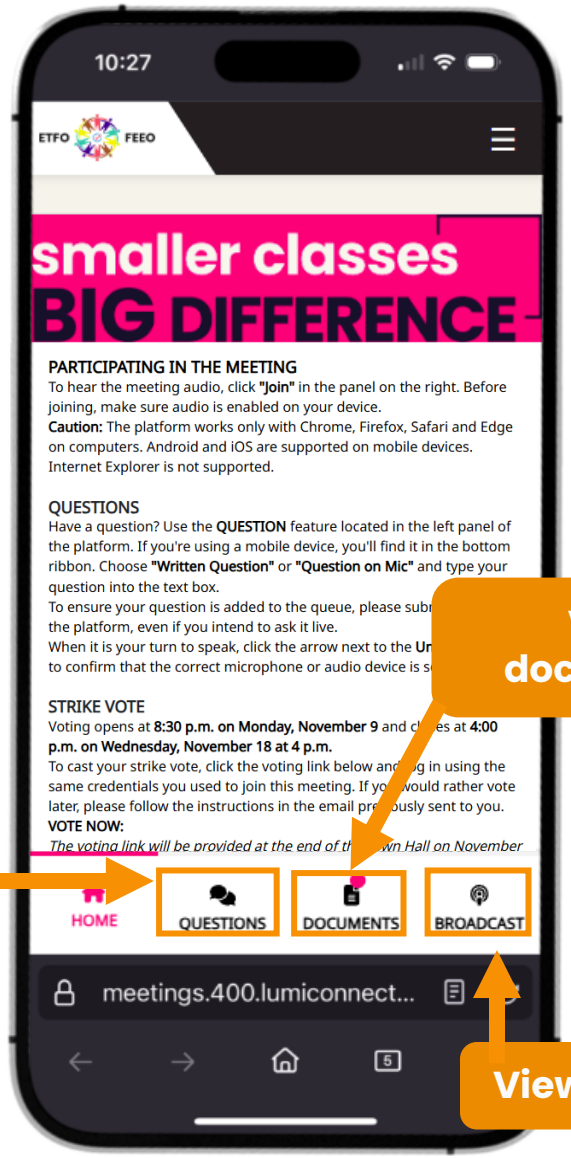


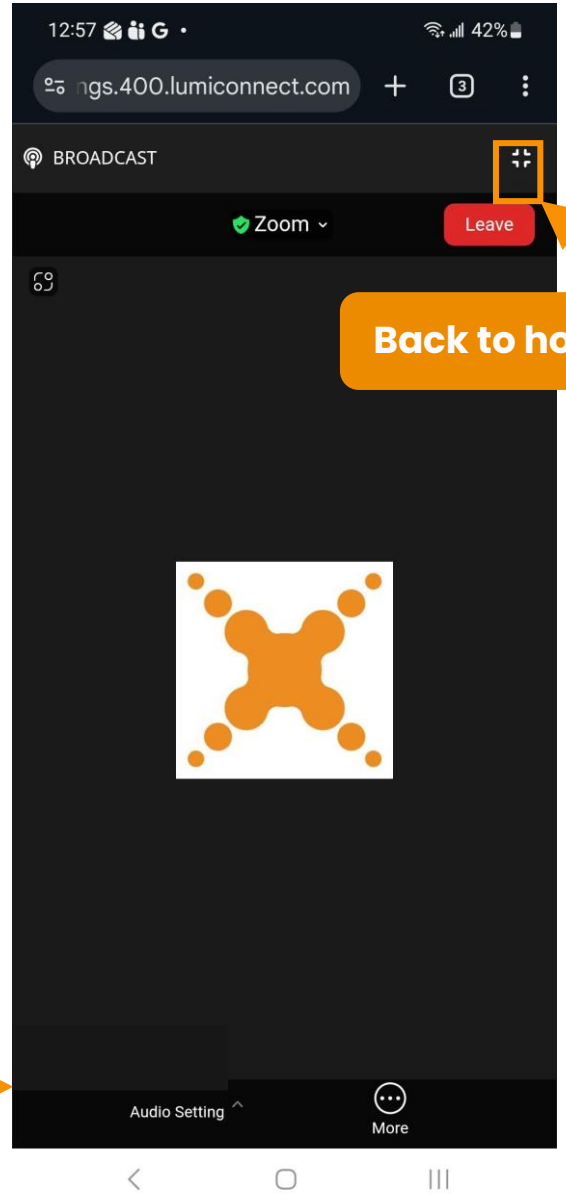
View Documents

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PLATFORM FEATURES with a Mobile Device





Submit questions: select whether you want your question read by a screener or if you want to ask your question live through Zoom

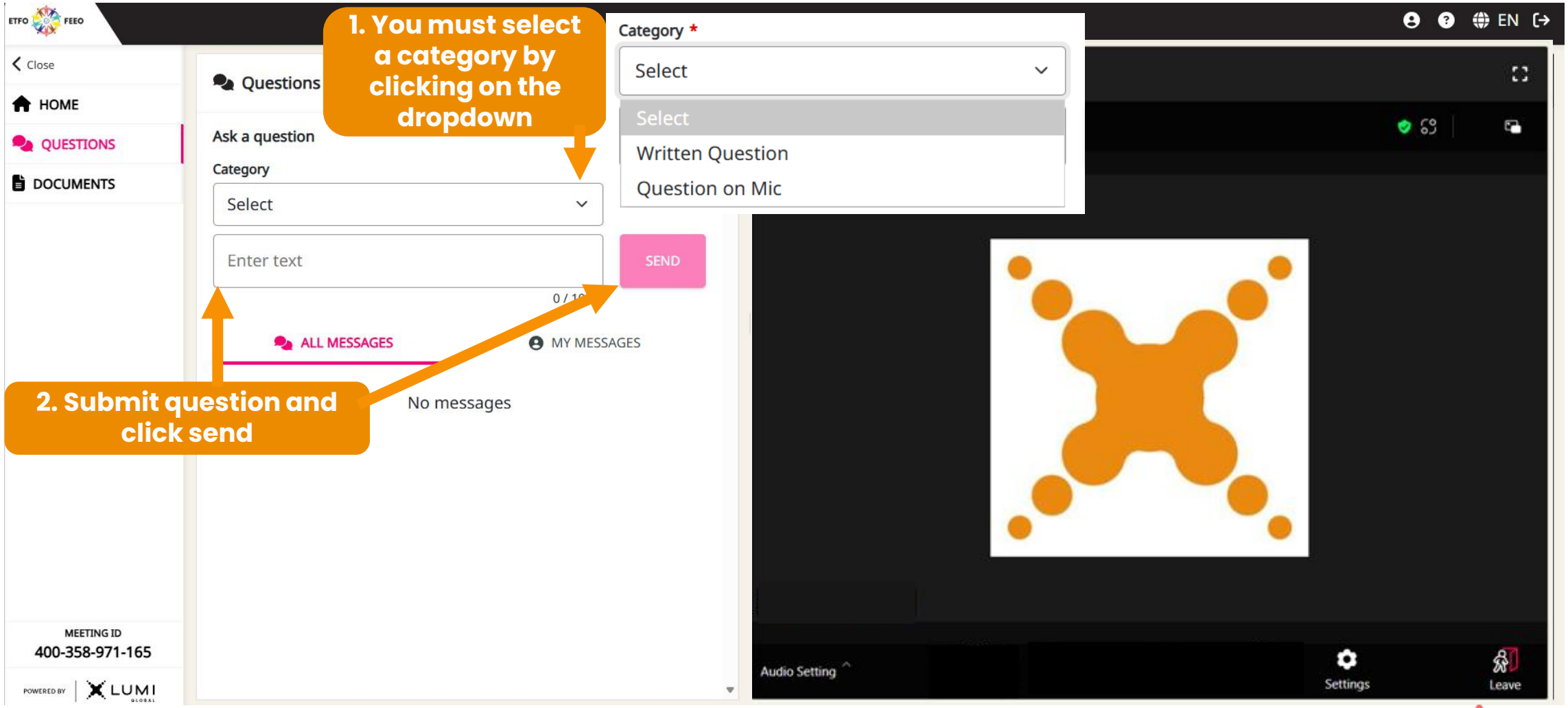
View documents

View the broadcast

Back to home page

LUMI

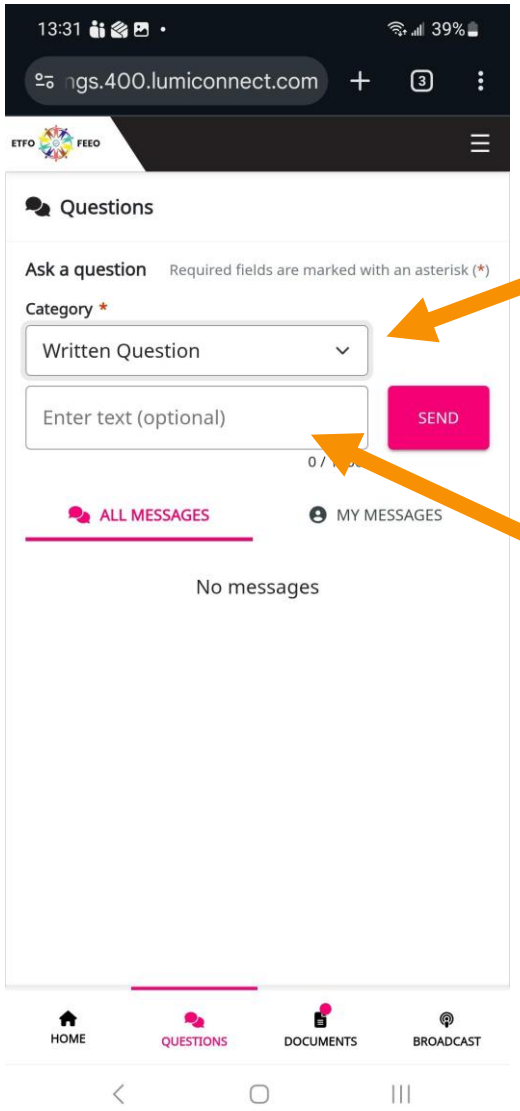
QUESTIONS



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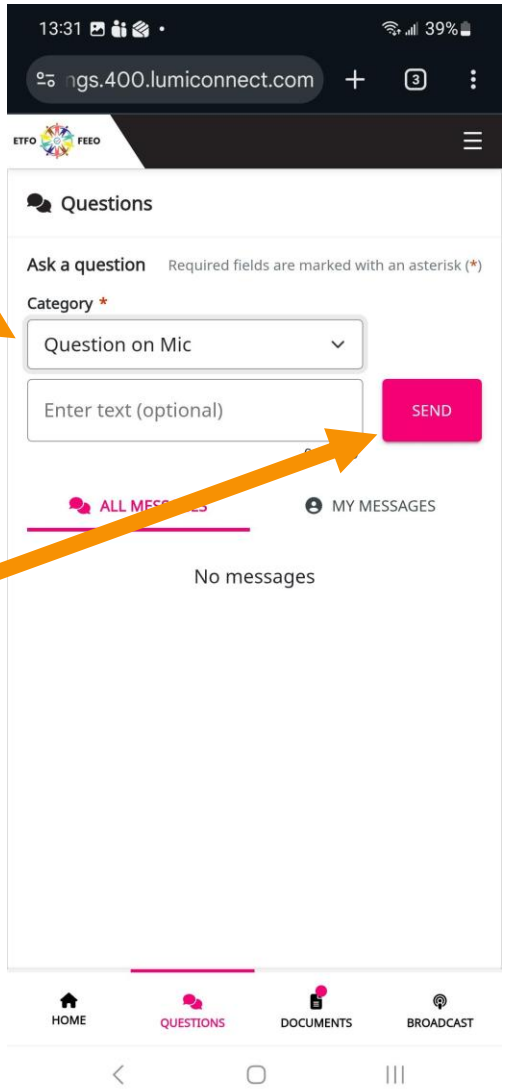
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QUESTIONS with a Mobile Device



1. You must select a category by clicking on the dropdown

2. Submit question and click send



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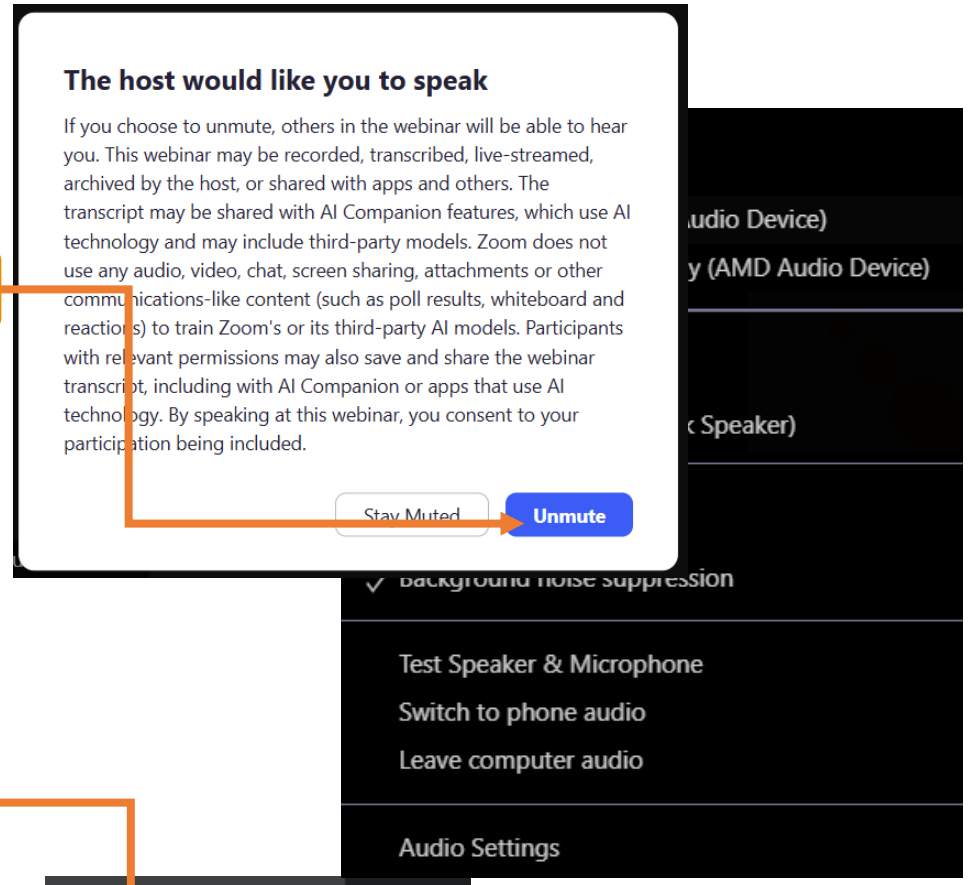
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TO SPEAK

For live questions, when it's your turn to speak, the host will ask to unmute your microphone.

Click "Unmute" to activate your microphone.

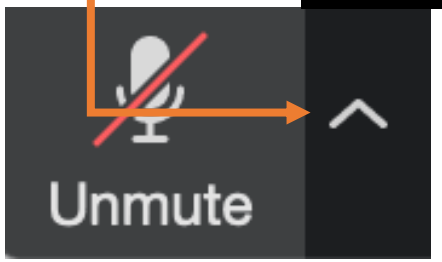
Identify your first and last name and your Local before speaking.



1

If your microphone isn't working,
make sure to select the right device using the arrow next to the mute icon.

You can mute yourself when you are finished speaking.
The host will disable your microphone when you are finished speaking.



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